

SHIMANO

SAFETY NOTICE

SHIMANO NORTH AMERICA ISSUES A SAFETY NOTICE
FOR PRE-JULY 2019 11-SPEED BONDED HOLLOWTECH
ROAD CRANKSETS



ULTEGRA FC-R8000 CRANKSET



ULTEGRA FC-6800 CRANKSET



DURA-ACE FC-9000 CRANKSET



DURA-ACE FC-R9100P CRANKSET



DURA-ACE FC-R9100 CRANKSET

HAZARD: The bonded crank parts can separate and break, posing a crash hazard to consumers.

NAME OF PRODUCT: Pre-July 2019 11-Speed Bonded Hollowtech Road Cranksets.

REMEDY: Inspect and replace if necessary

Consumers should immediately contact an authorized Shimano dealer to schedule a free crank set inspection. Consumers whose cranksets show signs of bonding separation or delamination during the inspection will be provided a free replacement crankset and installation.

CONSUMER CONTACT: Shimano toll-free at 844-776-0315 from **U.S.** - 8 a.m. to 5 p.m. PST Monday through Friday and **CANADA** - 8 a.m. to 5 p.m. EST Monday through Friday or online at <https://bike.shimano.com> and click "Information" then "Safety Recalls" at the top of the page for more information. **THIS SAFETY NOTICE IS BEING CONDUCTED IN COOPERATION WITH THE U.S. CONSUMER PRODUCT SAFETY COMMISSION (CPSC).**

POST UNTIL 2/1/2024



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